

# Course Specifications

Valid in the academic year 2024-2025

# Italian: Business and Public Communication (A005834)

Course size (nominal values; actual values may depend on programme)

Credits 5.0 Study time 150 h

Course offerings in academic year 2024-2025

A (semester 2) Dutch, Italian Gent

## Lecturers in academic year 2024-2025

Cenni, Irene	LW22	LW22 lecturer-in-charge	
De Cristofaro, Elisa	LW22	co-lecturer	
Offered in the following programmes in 2024-2025		crdts	offering
Master of Science in Teaching in Languages(main subject Applied Language Studies)		5	Α
Master of Arts in Multilingual Communication: a combination of at least two languages(main subject Dutch, English, Italian)		5	Α
Master of Arts in Multilingual Communication: a combination of at languages(main subject Dutch, French, Italian)	least two	5	Α
Master of Arts in Multilingual Communication: a combination of at languages(main subject Dutch, German, Italian)	least two	5	Α
Master of Arts in Multilingual Communication: a combination of at languages(main subject Dutch, Italian)	least two	5	Α
Exchange Programme Applied Language Studies		5	Α

## Teaching languages

Italian, Dutch

## **Keywords**

Italian; corporate and public communication; Language, business communication and media.

## Position of the course

The study unit "Italian: Business and Public Communication" aims to train students adequately in the use of the communicative tools that are mainly used incommunication in companies and organisations. The student learns to use these communicative tools and skills in flawless written and spoken Italian. The study unit has a double goal: learning and fine-tuning the skills that are mainly used in (internal + external) communication of companies and organisations in general and in the foreign language in particular.

Exchange students may take up this course unit, for which no prior knowledge of Dutch is required.

## Contents

Starting from a concrete setting, the study unit "Italian: Business and Public Communication" focuses on a number of communicative tools which are frequently used in communication of companies and organisations.

On the basis of practical assignments which are concomitant with the concrete setting, these tools are taught and put into practice.

Communicative skills which will be dealt with include presentations, negotiations, strategic correspondence, reports, tourism and webcare texts in Italian.

Attention will be paid also to the development of analytical skills. For instance the student will learn how to analyse and interpret audiovisual material such as promotional videos of Italian products and services.

## Initial competences

(Approved) 1

#### The student:

- is able to produce Italian texts of a more than average degree of difficulty appearing in various professional contexts;
- uses Italian fluently in a number of professional contexts;
- can make adequate and critical use of the relevant heuristic resources needed for the above-mentioned tasks.

## Final competences

- 1 Having a command of Italian at C1+ level of the Common European Framework of Reference for Languages for comprehension (listening and reading) (C1), oral skills (production and interaction) (B2+) and writing skills (B2+). [MC.1.1.; assessed]
- 2 Having advanced knowledge of communication processes related to the internal communication of organisations, and based on that knowledge, reflecting on the communication of organisations. [MC.1.2.; assessed]
- 3 As a multilingual communication specialist, functioning effectively in a multidisciplinary and international environment, both independently and in a team, with due attention for process management. [MC.4.1.; assessed]
- 4 Integrating language and culture sensitivity and respect for diversity into the professional environment and the social debate. [MC.5.2.; not assessed]
- 5 In the communication process, making adequate use of an advanced level of contrasting linguistic expertise at different levels (lexically, grammatically, textually, pragmatically). [MC.6.2.; assessed]
- 6 In the communication of organisations, making adequate use acquired insights. [MC.6.3.; assessed]

## Conditions for credit contract

Access to this course unit via a credit contract is determined after successful competences assessment

## Conditions for exam contract

This course unit cannot be taken via an exam contract

#### Teaching methods

Group work, Seminar, Lecture, Independent work, Peer teaching

# Study material

Type: Slides

Name: Italian: Corporate and Public Communication Indicative price: Free or paid by faculty Optional: no

## References

## Course content-related study coaching

Consultation hour on appointment: irene.cenni@ugent.be

## Assessment moments

end-of-term and continuous assessment

# Examination methods in case of periodic assessment during the first examination period

Assignment

## Examination methods in case of periodic assessment during the second examination period

Assignment

# Examination methods in case of permanent assessment

Presentation, Assignment

## Possibilities of retake in case of permanent assessment

examination during the second examination period is possible

## Calculation of the examination mark

CONT. ASS.: 40% End-of-Term: 60%

## Addendum

14BM

(Approved) 2

(Approved) 3